



Australian Government



ALL CHILDREN AND YOUNG PEOPLE HAVE A RIGHT TO **FEEL SAFE** AND **BE SAFE**.

At the Office for Youth, we will keep you safe by:

- valuing and respecting you as an individual
- listening to your ideas and feedback
- making sure all our staff know how to keep you safe
- making it easy for you to give feedback, make a complaint, or tell us if you feel unsafe
- learning from when we get things wrong and making improvements.

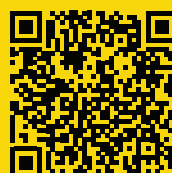
Feedback, complaints or raising a concern

To provide feedback, make a complaint or raise a concern, you can:

- speak to someone you trust at the Office for Youth
- send an email to youth@education.gov.au.

We will respond by:

- listening to you
- taking your feedback, complaints, and safety concerns, seriously
- treating you with respect and respecting your confidentiality
- acting quickly to resolve your complaint
- communicating clearly with you.



Scan the QR code here to find out more